

Illinois law requires the pharmacist talk to you about any new or changed prescriptions.

Education ensures safe and effective use of your medications, reducing the chances of a serious interaction.

If you receive prescriptions by mail, you may contact the pharmacist at the number provided on your order.

If the pharmacist fails to discuss any new or changed prescriptions with you, please contact the state regulatory authority.

Department of Financial and Professional Regulation Division of Professional Regulation

Complaint Intake Unit 555 West Monroe Street, 5th Floor Chicago, IL 60661

https://idfpr.illinois.gov/admin/dpr/dprcomplaint.html